



National Public Health Accreditation

Legislative Briefing
December 9, 2013

Office of Quality Performance and
Accreditation



History of Public Health Accreditation



- 2007: Public Health Accreditation Board (PHAB) was formed
- 2011: National Accreditation (voluntary) launched by PHAB
- 2013: First Public Health Departments Accredited

Public Health Accreditation Board's Goal

To improve and protect the health of every community by advancing the quality and performance of public health departments (state, local, Tribal, territorial).



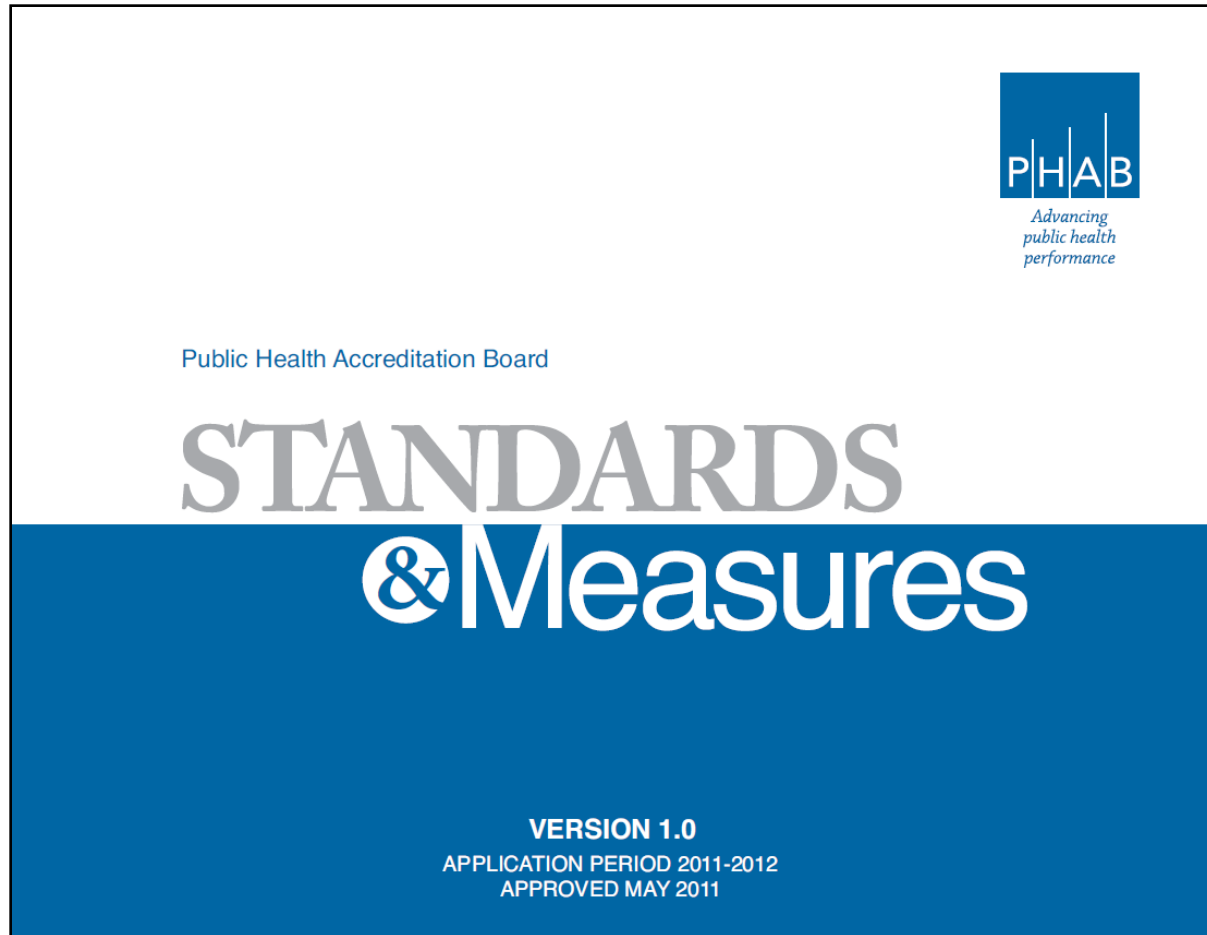
Benefits of Accreditation



- Drive organizational change
- Create a quality improvement infrastructure
- Increased visibility and credibility
- Improve accountability and monitoring
- Potential access to new funds

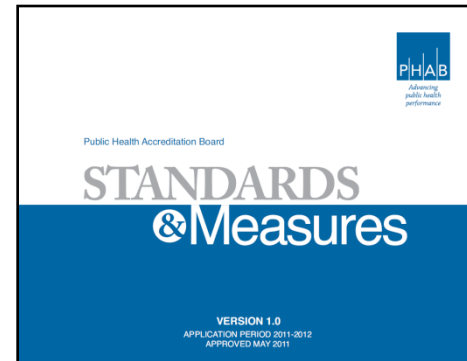


Accreditation Structure

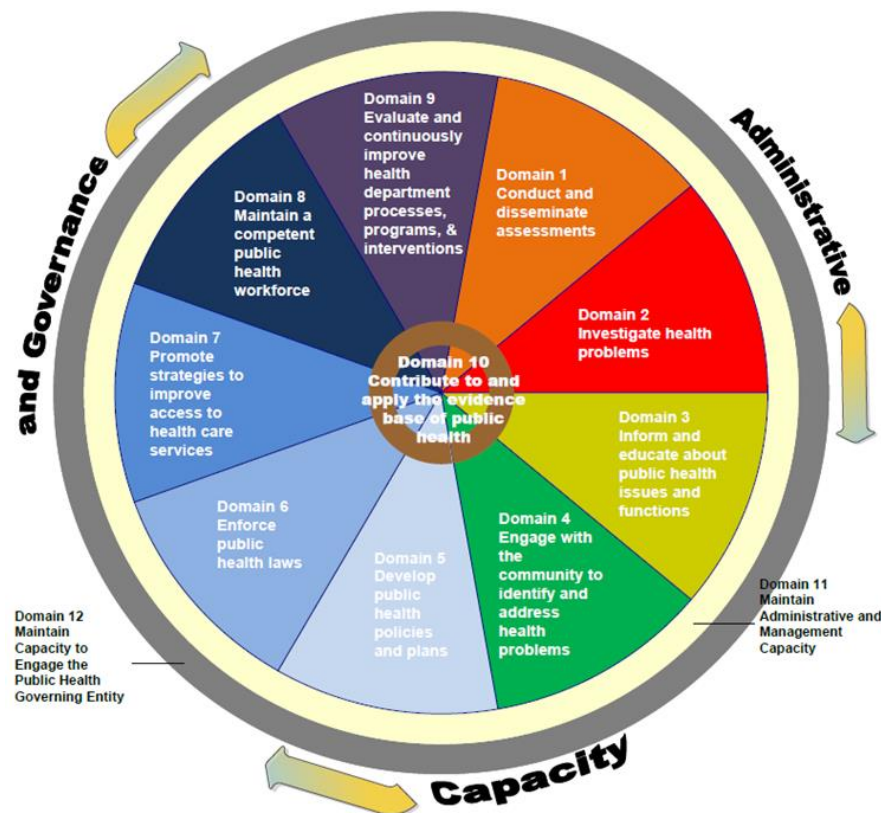
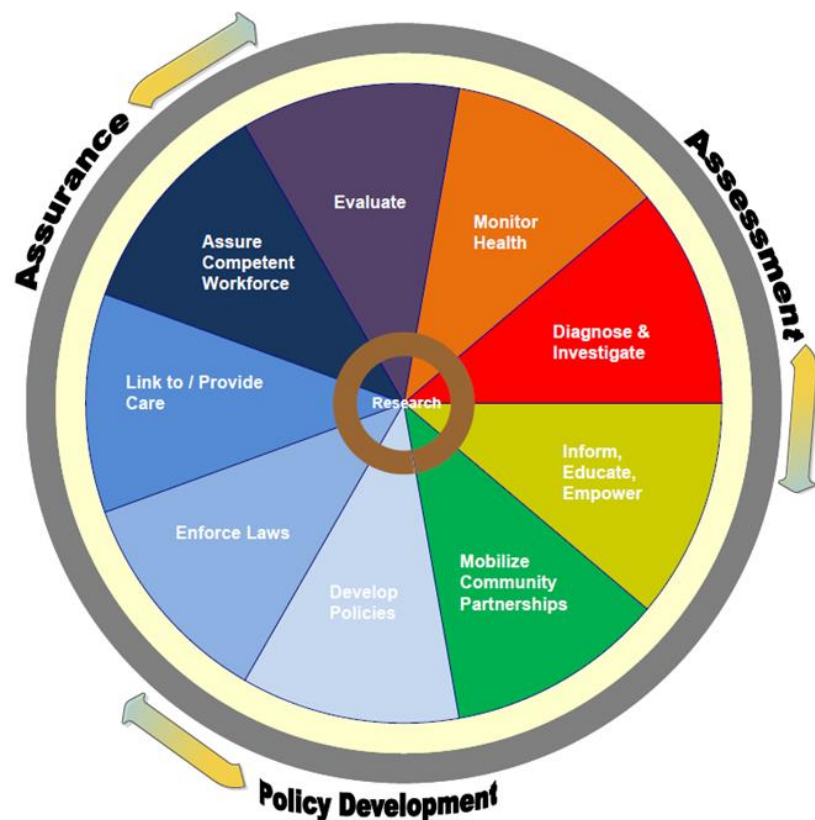


Accreditation Structure

- 12 Domains
 - 32 Standards
 - 105 Measures of Quality



The 10 Essential Public Health Services and PHAB's Accreditation Domains



Accreditation Process Overview

1. Pre-application

Submit a Statement of Intent (SOI)

2. Application

Application form with pre-requisites

3. Document Selection and Submission

Applicant selects documentation and submits it to e-PHAB for review

4. Site Visit

Site visit is conducted by a team of peers and report developed

5. Accreditation Decision

PHAB Board will award accreditation status for 5 years if successful

6. Reports - department submits annual reports to PHAB

7. Reaccreditation (every 5 years)

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Maintain



CDPH Goal for 2013

Complete PHAB Steps 1, 2, and 3

Status of Accreditation Process

1. Pre-Application

- Completed March 2013

2. Application

- Completed October 2013

3. Document Selection and Submission

- Expected completion January 30, 2014

Achieving Our Goal

Accreditation Readiness Team (ART)

- Established February 2013
- Expanded with formation of 12 Domain Teams:
 - 100+ interdisciplinary members, with broad and deep representation of CDPH
- Identified the 1,000+ documents to be submitted to PHAB

Nationally Accreditation Challenges



- Performance Management System
- Quality Improvement Plan
- Workforce Development

Accreditation Accomplishments



**Quality
Performance
System**

Accreditation Accomplishments

Quality Performance Council

- Convened November 6, 2013
- Cross departmental representation

Quality Improvement Teams (4)

- Increasing Employee Satisfaction
- Human Resource Procedures Improvement
- Compiling Infection Reporting Data
- Updating Infant Birth/Death Records

Accreditation Accomplishments

California Performance Improvement (CalPIM) Network

- Started May 2013:
- Provides technical assistance to local and tribal health departments for:
 - Performance and quality improvement efforts
 - Accreditation readiness
- Webinars: average participation 34 local health departments (total = 61) & tribes



Accreditation Accomplishments

Workforce Development

- \$250k grant from the Robert Wood Johnson Foundation
- UC Berkeley providing consultation to CDPH for development of a competency based framework for CDPH employee development

Accreditation Accomplishments




Employee Recognition Program

- Consolidated and expanded, October 2013

Strategic Map Update

- Internal Progress Report, monitoring strategic goals and metrics

Next Steps

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- **Site Visit**, expected during second quarter of 2014
 - **Accreditation Decision**, expected mid to late 2014
 - **Reports** (post accreditation), due annually to PHAB
 - **Re-accreditation**, every 5 yrs.



Questions